

SMARTPLAY

Reward Program Guidelines



SmartPlay Rewards

SmartPlay is a unique customer appreciation programme that rewards accredited SmartGlass Network Members and Partners for their commitment to SmartGlass and Primador aluminium products.

Members and Partners earn points for every square metre of glass purchased on account from GSA and on the standard product range from Primador. SmartGlass Members can use banked points to enter the SmartPlay quarterly draws for big prizes, or save up their points to stand a better chance to win the big reward in the year end draw! SmartGlass Partners simply claim any reward of choice as soon as enough points get accumulated.

Products with higher performance earn more points than products with lower functionality or value. By choosing high performance products, more points will be earned faster.

Monthly SMS and e-statements show each Member and Partner what's been earned over time and how many points are available to members to be redeemed for draw tickets or rewards.

The on-line SmartPlay Rewards catalogue makes it easy for Partners and Members to see what prizes and rewards are available to be claimed. A SmartGlass eBulletin features new additions to the SmartPlay Rewards Catalogue and will keep you informed off any changes or specials that we are running.

For the full and most up to date SmartPlay Rewards Catalogue visit www.smartglass.co.za or log in to your V3 dashboard.

SmartPlay Tiers

SmartPlay Member:

To qualify for a SmartGlass Member Status, you need to open and maintain a valid account with GSA and / or Primador to agreed trading terms.

Members can use their points to enter tickets into the quarterly draw.

SmartPlay Partner:

To qualify for a SmartGlass Partner Status, you need to open and maintain a valid account with GSA and / or Primador, manage the account to agreed trading terms and maintain a monthly purchase average of R80k worth of glass through GSA or R85k worth of purchases through Primador.

Partners can use their points to enter tickets into the quarterly draw or claim a reward from the SmartPlay Catalogue.

SmartPlay Diamond Partner:

If you open and maintain a valid account with GSA and Primador to agreed trading terms, and you maintain a purchase average of R80k worth of glass through GSA and R85k worth of purchases through Primador, you qualify for the extra benefits of a Diamond Partner status.

In addition to the standard Partner Benefits, Diamond Partners qualify for the following VIP Package:

- Accumulate 1000 SmartPlay bonus points per annum
- Have your company feature on DesignMind and provide you with access to a Community of over 3500 specifiers in South Africa.

Claiming your SmartPlay Reward

As a SmartGlass Partner you can choose to redeem your points to enter one of the quarterly draws or claim a reward from the Catalogue.

There are various ways Partners can claim rewards:

- Send a fax with your company's letterhead and the details of the reward you would like to claim to the SmartGlass Service Centre on 086 6470 657
- Send an email with your company's details and the details of the reward you would like to claim to the SmartGlass Service Centre on info@smartglassnetwork.co.za
- Visit the SmartGlass Network on www.smartglass.co.za and follow the following steps:
 - Log in to the SmartGlass Network using your username and password
 - Click on 'My Rewards'
 - Select the tab 'Rewards Catalogue' which allows you to browse through the catalogue and search for specific items. , etc.
 - Click 'Claim' to claim your reward. Make sure that all the details on the form are correct and the delivery address is correct. and Click 'claim' at the bottom of the page to send the form.

Once your claim has been received by the SmartGlass Service Centre, The Service Centre will keep you informed of the progress of your claim via email and SMS.

You are always welcome to call the SmartPlay Service Centre on 0860 695695 to get an update on the status of your points or claims at any time.

2009 Quarterly Draws

The last day of each quarter is always the deadline for entering tickets into the SmartGlass draw. You can claim your tickets in the same manner as claiming normal rewards, via fax, email or the website.

First Draw - Bohle Glass Drill

Deadline: 31 March 2009

Second Draw - Dell 630 Laptop

Deadline: 30 June 2009

Third Draw - A luxury trip for two on the cruise liner Melody

Deadline: 31 August 2009

Fourth Draw - Toyota Hardbody Single Cab (or equivalent)

Deadline: 31 December 2009



SmartPlay Rules

- Points can only be earned by a GSA or Primador accredited SmartGlass Network Partner or Member purchasing products operating a valid GSA or Primador account.
- Points are awarded to Partners and Members from the Partner's or Member's joining date.
- SmartGlass Network Partners may use points to claim rewards listed in the SmartPlay Rewards Catalogue. SmartGlass Network Members [and Partners at each Partners discretion] may exchange points for tickets to be entered into quarterly draws.
- Points may only be redeemed by a SmartGlass Partner or Member in good standing with GSA and Primador and the SmartGlass Network.
- Points are deemed to have been earned as soon as orders have been placed.
- Points may only be used if the transactions, against which the points have been allocated, have been settled in full. GSA and Primador reserve the right to ignore any points earned where transactions have not been settled according to agreed terms.
- Partners are required to maintain average monthly purchases of R80k worth of glass through GSA or average monthly purchases of R85k worth of Primador products to qualify for the prestige benefits offered by the Programme.
- Diamond Partners are required to maintain average monthly purchases of R80k worth of glass through GSA and average monthly purchases of R85k worth of Primador products to qualify for the Diamond Partner Status.
- Diamond Partner Status will be reviewed on a bi-annual basis.
- Any future adjustments to transactions, including credit notes, will result in a corresponding adjustment to points earned.
- Points will be earned by specific locations and may not be consolidated with other locations.
- Points that have not been redeemed within one year of accumulation will expire on their anniversary date.
- Rewards are subject to availability of reward packages. Rewards may be affected by currency exchange rates or by changes made to arrangements entered into by suppliers.
- SmartPlay Points can only be redeemed against SmartPlay rewards and may not be used to purchase products or to settle accounts.
- Any discrepancies in points must be reported within 30 days from date of statement. Statements will be deemed to be valid after the 30 day period.
- Unresolved disputes related to SmartPlay will be settled expeditiously by Arbitration.



PRODUCT CODE	PRODUCT DESCRIPTION	PARTNER POINTS	MEMBER POINTS
Single Pivot 1800			
SPD600C	Single Pivot Door 600-630 White Clear	8	4
SPD630C	Single Pivot Door 655-685 White Clear	8	4
SPD725C	Single Pivot Door 695-725 White Clear	8	4
SPD740C	Single Pivot Door 710-740 White Clear	8	4
SPD800C	Single Pivot Door 770-800 White Clear	8	4
SPD860C	Single Pivot Door 830-860 White Clear	8	4
SPD920C	Single Pivot Door 890-920 White Clear	8	4
SPD980C	Single Pivot Door 950-980 White Clear	8	4
SPD1030C	Single Pivot Door 1000-1030 White Clear	8	4
Single Pivot 2000			
S2PD600C	2m Single Pivot Door 600-630 White Clear	8	4
S2PD630C	2m Single Pivot Door 655-685 White Clear	8	4
S2PD725C	2m Single Pivot Door 695-725 White Clear	8	4
S2PD740C	2m Single Pivot Door 710-740 White Clear	8	4
S2PD800C	2m Single Pivot Door 770-800 White Clear	8	4
S2PD860C	2m Single Pivot Door 830-860 White Clear	8	4
S2PD920C	2m Single Pivot Door 890-920 White Clear	8	4
S2PD980C	2m Single Pivot Door 950-980 White Clear	8	4
S2PD1030C	2m Single Pivot Door 1000-1030 White Clear	8	4
Single Pivot 1800			
SPD600S	Single Pivot Door 600-630 White OBS	8	4
SPD630S	Single Pivot Door 655-685 White OBS	8	4
SPD725S	Single Pivot Door 695-725 White OBS	8	4
SPD740S	Single Pivot Door 710-740 White OBS	8	4
SPD800S	Single Pivot Door 770-800 White OBS	8	4
SPD860S	Single Pivot Door 830-860 White OBS	8	4
SPD920S	Single Pivot Door 890-920 White OBS	8	4
SPD980S	Single Pivot Door 950-980 White OBS	8	4
SPD1030S	Single Pivot Door 1000-1030 White OBS	8	4
Single Pivot 2000			
S2PD600S	2m Single Pivot Door 600-630 White OBS	8	4
S2PD630S	2m Single Pivot Door 655-685 White OBS	8	4
S2PD725S	2m Single Pivot Door 695-725 White OBS	8	4
S2PD740S	2m Single Pivot Door 710-740 White OBS	8	4
S2PD800S	2m Single Pivot Door 770-800 White OBS	8	4
S2PD860S	2m Single Pivot Door 830-860 White OBS	8	4
S2PD920S	2m Single Pivot Door 890-920 White OBS	8	4
S2PD980S	2m Single Pivot Door 950-980 White OBS	8	4
S2PD1030S	2m Single Pivot Door 1000-1030 White OBS	8	4



PRODUCT CODE	PRODUCT DESCRIPTION	PARTNER POINTS	MEMBER POINTS
Single Pivot 1800			
TPD600C	Single Pivot Door 600-630 Silver Grey Clear	8	4
TPD630C	Single Pivot Door 655-685 Silver Grey Clear	8	4
TPD725C	Single Pivot Door 695-725 Silver Grey Clear	8	4
TPD740C	Single Pivot Door 710-740 Silver Grey Clear	8	4
TPD800C	Single Pivot Door 770-800 Silver Grey Clear	8	4
TPD860C	Single Pivot Door 830-860 Silver Grey Clear	8	4
TPD920C	Single Pivot Door 890-920 Silver Grey Clear	8	4
TPD980C	Single Pivot Door 950-980 Silver Grey Clear	8	4
TPD1030C	Single Pivot Door 1000-1030 Silver Grey Clear	8	4
Single Pivot 2000			
T2PD600C	2m Single Pivot Door 600-630 Silver Grey Clear	8	4
T2PD630C	2m Single Pivot Door 655-685 Silver Grey Clear	8	4
T2PD725C	2m Single Pivot Door 695-725 Silver Grey Clear	8	4
T2PD740C	2m Single Pivot Door 710-740 Silver Grey Clear	8	4
T2PD800C	2m Single Pivot Door 770-800 Silver Grey Clear	8	4
T2PD860C	2m Single Pivot Door 830-860 Silver Grey Clear	8	4
T2PD920C	2m Single Pivot Door 890-920 Silver Grey Clear	8	4
T2PD980C	2m Single Pivot Door 950-980 Silver Grey Clear	8	4
T2PD1030C	2m Single Pivot Door 1000-1030 Silver Grey Clear	8	4
Single Pivot 1800			
TPD600S	Single Pivot Door 600-630 Silver Grey OBS	8	4
TPD630S	Single Pivot Door 655-685 Silver Grey OBS	8	4
TPD725S	Single Pivot Door 695-725 Silver Grey OBS	8	4
TPD740S	Single Pivot Door 710-740 Silver Grey OBS	8	4
TPD800S	Single Pivot Door 770-800 Silver Grey OBS	8	4
TPD860S	Single Pivot Door 830-860 Silver Grey OBS	8	4
TPD920S	Single Pivot Door 890-920 Silver Grey OBS	8	4
TPD980S	Single Pivot Door 950-980 Silver Grey OBS	8	4
TPD1030S	Single Pivot Door 1000-1030 Silver Grey OBS	8	4
Single Pivot 2000			
T2PD600S	2m Single Pivot Door 600-630 Silver Grey OBS	8	4
T2PD630S	2m Single Pivot Door 655-685 Silver Grey OBS	8	4
T2PD725S	2m Single Pivot Door 695-725 Silver Grey OBS	8	4
T2PD740S	2m Single Pivot Door 710-740 Silver Grey OBS	8	4
T2PD800S	2m Single Pivot Door 770-800 Silver Grey OBS	8	4
T2PD860S	2m Single Pivot Door 830-860 Silver Grey OBS	8	4
T2PD920S	2m Single Pivot Door 890-920 Silver Grey OBS	8	4
T2PD980S	2m Single Pivot Door 950-980 Silver Grey OBS	8	4
T2PD1030S	2m Single Pivot Door 1000-1030 Silver Grey OBS	8	4



PRODUCT CODE	PRODUCT DESCRIPTION	PARTNER POINTS	MEMBER POINTS
Side Panels 1800			
SSP750C	Side Return Panel 750-795 White Clear	6	3
SSP800C	Side Return Panel 800-845 White Clear	6	3
SSP850C	Side Return Panel 850-895 White Clear	6	3
SSP900C	Side Return Panel 900-945 White Clear	6	3
SSP950C	Side Return Panel 950-995 White Clear	6	3
SSP1000C	Side Return Panel 1000-1045 White Clear	6	3
Side Panels 2000			
S2SP750C	2m Side Return Panel 750-795 White Clear	6	3
S2SP800C	2m Side Return Panel 800-845 White Clear	6	3
S2SP850C	2m Side Return Panel 850-895 White Clear	6	3
S2SP900C	2m Side Return Panel 900-945 White Clear	6	3
S2SP950C	2m Side Return Panel 950-995 White Clear	6	3
S2SP1000C	2m Side Return Panel 1000-1045 White Clear	6	3
Side Panels 1800			
SSP750S	Side Return Panel 750-795 White OBS	6	3
SSP800S	Side Return Panel 800-845 White OBS	6	3
SSP850S	Side Return Panel 850-895 White OBS	6	3
SSP900S	Side Return Panel 900-945 White OBS	6	3
SSP950S	Side Return Panel 950-995 White OBS	6	3
SSP1000S	Side Return Panel 1000-1045 White OBS	6	3
Side Panels 2000			
S2SP750S	2m Side Return Panel 750-795 White OBS	6	3
S2SP800S	2m Side Return Panel 800-845 White OBS	6	3
S2SP850S	2m Side Return Panel 850-895 White OBS	6	3
S2SP900S	2m Side Return Panel 900-945 White OBS	6	3
S2SP950S	2m Side Return Panel 950-995 White OBS	6	3
S2SP1000S	2m Side Return Panel 1000-1045 White OBS	6	3
Side Panels 1800			
TSP750C	Side Return Panel 750-795 Silver Grey Clear	6	3
TSP800C	Side Return Panel 800-845 Silver Grey Clear	6	3
TSP850C	Side Return Panel 850-895 Silver Grey Clear	6	3
TSP900C	Side Return Panel 900-945 Silver Grey Clear	6	3
TSP950C	Side Return Panel 950-995 Silver Grey Clear	6	3
TSP1000C	Side Return Panel 1000-1045 Silver Grey Clear	6	3
Side Panels 2000			
T2SP750C	2m Side Return Panel 750-795 Silver Grey Clear	6	3
T2SP800C	2m Side Return Panel 800-845 Silver Grey Clear	6	3
T2SP850C	2m Side Return Panel 850-895 Silver Grey Clear	6	3
T2SP900C	2m Side Return Panel 900-945 Silver Grey Clear	6	3
T2SP950C	2m Side Return Panel 950-995 Silver Grey Clear	6	3
T2SP1000C	2m Side Return Panel 1000-1045 Silver Grey Clear	6	3

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Side Panels 1800			
TSP750S	Side Return Panel 750-795 Silver Grey OBS	6	3
TSP800S	Side Return Panel 800-845 Silver Grey OBS	6	3
TSP850S	Side Return Panel 850-895 Silver Grey OBS	6	3
TSP900S	Side Return Panel 900-945 Silver Grey OBS	6	3
TSP950S	Side Return Panel 950-995 Silver Grey OBS	6	3
TSP1000S	Side Return Panel 1000-1045 Silver Grey OBS	6	3
Side Panels 2000			
T2SP750S	2m Side Return Panel 750-795 Silver Grey OBS	6	3
T2SP800S	2m Side Return Panel 800-845 Silver Grey OBS	6	3
T2SP850S	2m Side Return Panel 850-895 Silver Grey OBS	6	3
T2SP900S	2m Side Return Panel 900-945 Silver Grey OBS	6	3
T2SP950S	2m Side Return Panel 950-995 Silver Grey OBS	6	3
T2SP1000S	2m Side Return Panel 1000-1045 Silver Grey OBS	6	3
Prima Glide Tri Door 1800			
STG800C	Tri Glide 770-800 White Clear	8	4
STG860C	Tri Glide 830-860 White Clear	8	4
STG920C	Tri Glide 890-920 White Clear	8	4
STG980C	Tri Glide 950-980 White Clear	8	4
STG1040C	Tri Glide 1010-1040 White Clear	8	4
STG1100C	Tri Glide 1070-1100 White Clear	8	4